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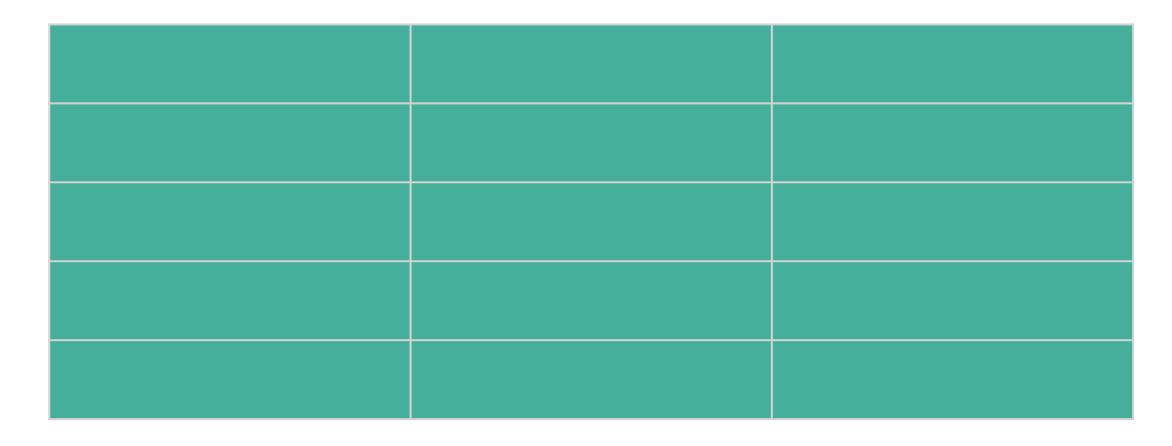
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1. Words and Phrases



How many words related to airport can you think of? What are they?

1. Words and Phrases



1. Words and Phrases

Reservation	Identification	Clerk
Baggage/ luggage	Boarding pass	Carry-on
Layover/ stopover	Go straight through	Fragile
Aisle	Departure	Duty-free
Destination	Announcement	Resident



Resident vs Residence

Resident

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n. พู้อยู่อาศัย/ชาวเมือง/พู้อยู่ประจำ
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"He is such a resident of the state."

adj. อยู่ประจำ/อาศัยเป็นหลักแหล่ง

"Many cities have a large number of resident aliens."

Residence

ท. หลักแหล่ง รกราก บ้านช่อง ที่อยู่อาศัย

"They prefer Europe as a residence."

2. Must-known Suffixes

A suffix is a letter or group of letters added at the end of a word which makes a new word. It is a word ending that help indicate what part of speech a word is.

2. Must-known Suffixes



- Noun Suffix
- Adjective Suffix
- Verb Suffix
- Adverb Suffix

2.1 Noun Suffix

Suffix (N.)	Example	Root
-ion, -sion, -tion	Creation	Create
-ance, ence	Performance	Perform
-ar, -or, -er	Actor	Act
-ism, -ist	Perfectionism, Perfectionist	Perfect
-ment	Announcement	Announce
-ness	Madness	Mad
-ity	Reality	Real

2.2 Adjective Suffix

Suffix (Adj.)	Example	Root
-al	Normal	Norm
-ful	Beautiful	Beauty
-ic	Realistic	Real
-ish	Childish	Child
-ous	Ambitious	Ambition
-ble, -ible	Possible	Possibility

2.3 Verb Suffix

Suffix (V.)	Example	Root
-ate	Differentiate	Different
-ify	Classify	Class
-ize, -ise	Realize	Real
-en	Strengthen	Strength

2.4 Adverb Suffix

Suffix (adv.)	Example	Root
-ly	Heavily	Heavy



Identification:	Clarify:
Reservation:	Realize :
Convenient:	Comfortable :
Heavily:	Destination:
Resident:	Announcement :

3. Situations at the Airport



- 3.1 Confirming Flight
- 3.2 At the Counter
- 3.3 Finding the Gate
- 3.4 On the Plane
- 3.5 Picking up Visitors



3.1 Confirming Flight



You: Hello. Well, I would like to confirm my flight.

Clerk: Can I get your ticket number you've purchased?

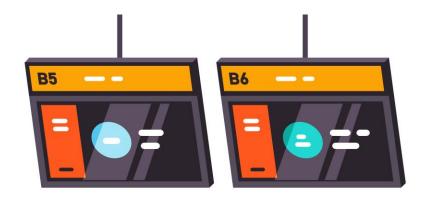
You: The number is 42-52-60.

Clerk: You are scheduled to depart on 19 July at 4 p.m. Is that correct?

You: Yes it is.

Clerk: Your ticket has been confirmed. Please arrive at the airport 3 hours before your flight departs. Don't forget your identification documents. Thank you for calling.

3.2 At the Counter





3.2 At the Counter



Clerk: Good afternoon. Is anybody traveling with you today?

You: No, just only me. I'd like to check in, please.

Clerk: May I have your passport and ID card?

You: Here it is.

Clerk: Perfect. How many pieces of luggage are you checking in?

You: I've got two suitcases and one carry on. I've got nothing fragile.

Clerk: We do not have any aisle seats remaining. Is a window seat ok with you?

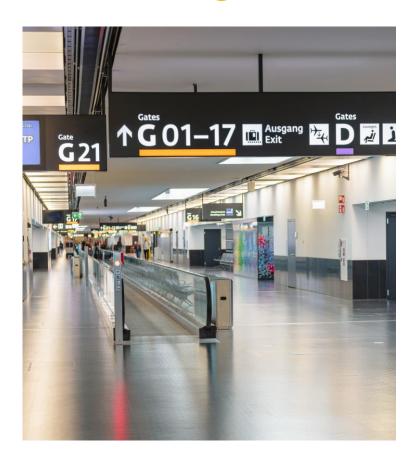
You: It's fine. I don't mind a window seat.

Clerk: Here are your tickets. The gate number is on the bottom of the ticket. They will start boarding 20 minutes before the departure time. You should report to gate G7 by then. Thank you.

3.3 Finding the Gate



3.3 Finding the Gate



You: Excuse me. Do you mind is I ask you something?

Clerk2: Sure sir. How can I help you?

You: How do I get to gate G7?

Clerk2: Well. Gate G7 is around the corner. Can you see

the pharmacy there? Your gate is opposite with it.

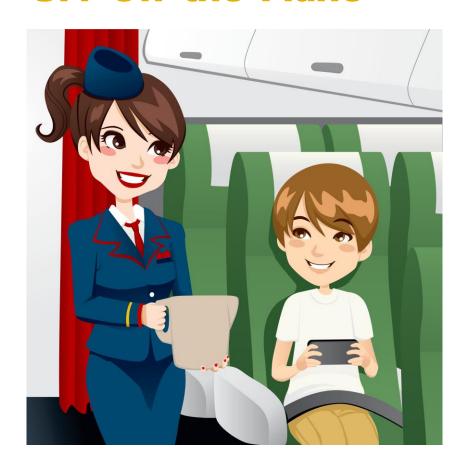
You: Found it. Thank you for your help.

Clerk2: With pleasure.

3.4 On the Plane



3.4 On the Plane



You: Excuse me, would it be possible to switch seats with someone? My wife and I would like to sit together.

Flight Attendant: Certainly, sir. For now, please take your seat, and once the plane takes off, I'll help you with that.

You: Thank you. Could you help me put this bag in the overhead compartment?

Flight Attendant: Sure... there you go.

3.4 On the Plane



Flight attendant: Would you like chicken or beef?

You: I'll have the chicken.

Flight attendant: Anything to drink?

You: What kind of soda do you have?

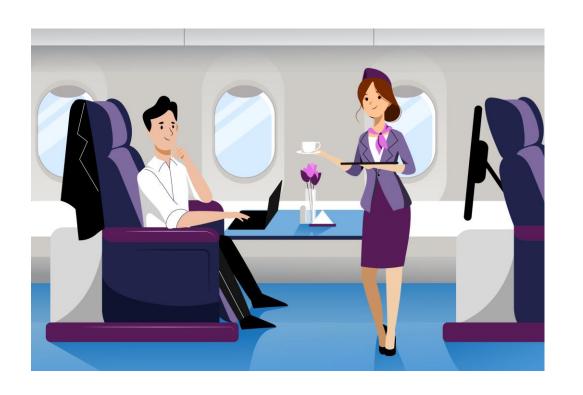
Flight attendant: Coke, Diet Coke, Sprite, Orange, and

Dr. Pepper.

You: A Diet Coke, no ice, please.

Flight attendant: Here you go.

3.4 On the Plane



"Can I have a pillow?"

"Can I have a blanket?"

"Can I have a pair of headphones/earbuds?"

"Could I have some water/coffee/tea?"

"Could I have some extra napkins?"

3.5 Picking up Visitors



3.5 Picking up Visitors



Linda: Excuse me. Are you Mr. Johnson from Britain?

Mr. Johnson: Yeah. That's me. We've talked over the phone, right?

Linda: Yes. I was assigned to pick you up. Is this your first visit to Bangkok?

Mr. Johnson: Yes, it is. Thanks for meeting me at the airport

3.5 Picking up Visitors



Linda: How was your flight?

Johnson: It was great. The in-flight service was satisfactory. But I'm a bit tired because I did stopover in the middle-east for 5 hours.

Linda: Do you have all your luggage here?

Johnson: Yes. I've got only one suitcase.

Linda: Okay. Let me call a taxi for you.

How to Use 'Pick up'

I am assigned to pick you up.

I am assigned to pick up a group of tourists.





I am Nancy. I plan to go to visit my mother and her family in the United Kingdom. This trip, I have to travel alone, so there are various things I must have done before _____.

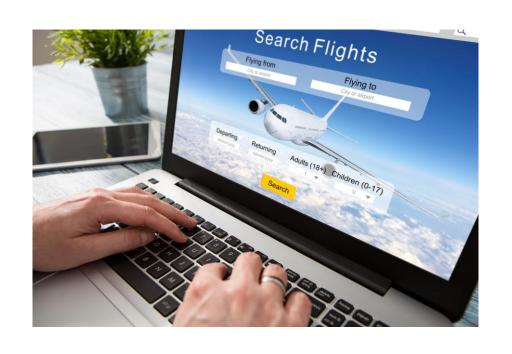
This words can be added in the gap except ______.

a. flying

b. the departure day

c. the flight

d. arrival date



The first task is booking the flight. I have to complete all the _____ and ____.

I try to buy it in advance for a real bargain.

- a. personal details / purchase a plane ticket
- b. personal details / purchase plane tickets
- c. purchase plane tickets/ a personal detail
- d. purchase a plane ticket/ personal details

I chose Qatar as a place to _____.

- a. lay down
- b. layover
- c. stop by
- d. stop at



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For the _____ issue, I have got lots of ____ stuff, especially the ceramic cups for family tea time.
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- a. baggage / broken
- b. luggage / illegal
- c. baggage / defective
- d. luggage / fragile

Oh! I almost forgot all the _____. Without it,

I cannot go through the _____.

- a. boarding pass / reservation process
- b. employees cards / the flight
- c. identification documents/ boarding procedures
- d. clothes and accessories/ Aisle

